

QUARTERLY RAWS NEWSLETTER

Kaylee Reed, Office Manager

(361) 387-2614 | www.rawscorp.com | rawscorp@stx.rr.com

DROUGHT CONDITIONS

The current lake levels are at 25.7%. Stage 3 of the drought contingency plan comes into effect when lake levels fall below 20%. Restrictions for Stage 3 are as follows:

- 1 - Irrigation of landscaped areas shall be **prohibited at all times.**
- 2 - Use of water to wash any motor vehicle, motorbike, boat, trailer, or other vehicle not occurring on the premises of a commercial car wash station and not in the immediate interest of public health, safety and welfare is prohibited.
- 3 - Filling, refilling, or adding water to swimming pools, wading pools and jacuzzi-type pools, and water parks (unless non-city, alternative source) is prohibited.



DROUGHT CONDITIONS CONT.

- 4 - The use of water to maintain the integrity of a building foundation is still permitted on the designated Stage 2 watering day (every other week on trash pickup day) and shall be done by hand or drip irrigation method.
- 5 - All fountains shall only operate to circulate water to maintain equipment.



To find this information and more, please review our drought contingency plan found here:

https://www.rawscorp.com/documents/89/River_Acres_Water_Supply_Corporation_-_Drought_Contingency_Plan_2021.pdf

Office Closures: 07.4.24

Water Conservation Tip!

Fit household faucets with Aerators. This easy and effective home water conservation method is also the cheapest! A simple, low-flow aerator saves water in the bathroom.

Tip provided by: eartheasy.com

NOTICE OF RAWS RATE INCREASE!

Base rate increased by \$5
Capital maintenance fee increased by \$7

Base rate now: \$60 for 2,000 gallons
Capital maintenance fee now: \$12

The new rate increase will be reflected in your August 2024 bill.



2024 ANNUAL CHLORINE CONVERSION

The **River Acres Water Supply** public water system, (PWS) ID **TX1780013**, will temporarily convert the disinfectant used in the distribution system from chloramine to free chlorine. The conversion will begin on **07/01/2024** and continue through **07/21/2024**. During this period, you may experience taste and odor changes associated with this type of temporary disinfectant conversion.

2024 ANNUAL CHLORINE CONVERSION

Public water systems are required to properly disinfect their water and maintain an adequate disinfectant residual in the distribution system. Chloramine, free chlorine combined with ammonia, is widely used as a disinfectant because it persists for long periods while also limiting the formation of disinfection by-product contaminants. Prolonged use of chloramine coupled with other factors that can impact water quality, such as high temperatures or stagnation of water, may result in the growth and/or persistence of organic matter within the pipes of the distribution system, which may hinder the ability to maintain an adequate disinfectant residual. A temporary conversion to free chlorine, partnered with flushing activities, helps to rid distribution pipes of this organic matter, and improve the quality of your water overall.

RAWS HAS PARTNERED WITH HALO FLIGHT!

River Acres Water Supply has officially partnered with Halo Flight to provide the Guardian Membership benefit to our customers for just \$3 a month included on your RAWS utility bill. This is completely **OPTIONAL** and the added \$3 fee will **ONLY** be added to your bill if you enroll in the program. Once enrolled, you may unenroll at any time by communicating with the RAWS office or contacting Halo Flight directly. For more information, call the RAWS office at 361-387-2614 or the Halo Flight Guardian Membership office directly at 361-265-0509



The New Lead and Copper Rule

On December 22, 2020, U.S. Environmental Protection Agency (EPA) finalized the first major update to the Lead and Copper Rule (LCR) in nearly 30 years. EPA's new rule strengthens every aspect of the LCR to better protect children and communities from the risks of lead exposure. The new LCR will better protect children at elementary schools and childcare facilities, get the lead out of our nation's drinking water, and empower communities through information.

The New Lead and Copper Rule

River Acres Water Supply is working closely with the appropriate regulatory agencies to ensure we identify and make public the locations of lead service lines within our system following the example of many corporations and districts across the country who have already proactively completed this process. By providing thorough and transparent information on where lead service lines exist, we can make informed decisions to reduce lead exposure.