

QUARTERLY RAWS NEWSLETTER

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2024 Base Rate Holiday!



Due to the current financial status of RAWS, the Board of Directors has unanimously approved a one-time Base Rate Holiday for all customers and members.

Your base rate (\$55) will be **WAIVED** for the January 2024 bills. The changes will be reflected in your bill automatically.



Open Board Position

RAWS allows for 7 total board members to serve and there are currently only 6 filled positions. We are seeking applicants to fill the 7th position immediately. If you are a member of RAWS and would like to serve on the Board of Directors, please call the office.



Raws Alerts

If you haven't already, please subscribe to our text/email alerts to stay up to date with any important/emergency info regarding RAWS. This can be done on the homepage of our website at www.rawscorp.com

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Regular Scheduled Board Meetings:

- 12.19.23
- 01.16.24
- 02.20.24

Office Closures:

- 12.22.23
- 12.25.23
- 01.01.24

Save the Date!

2024 Annual Members meeting is set for Thursday, April 25, 2024



NEW YEARS EVE FIREWORKS

We all know that for New Years Eve, fireworks are a fun way to celebrate! However, please be courteous to all our furry friends and how it might startle them. If you can, bring your pet inside for the night and please ensure your pet has a microchip or at least a collar with an ID and contact phone number for a safe return should they flee. Should you need to take your pet outside to potty, please keep them secure on a leash to ensure they do not run off. Some pets may even benefit from an anxiety vest from your local pet store. Let's all work together to ensure our pets are safe and happy!



NEW ELEVATED STORAGE TANK

With the expansion of RAW'S's new Certificate of Convenience and Necessity (CCN), RAW'S is obligated to provide water service to areas within the CCN if it is requested. As of early November 2023, River Acres Water Supply purchased property within the distribution system to erect a new, larger elevated storage tank to ensure system capacity is maintained. Location for the tank was carefully considered, such as soil type, soil compaction, elevation as well as price.

Funds for the tank were secured by a low interest loan provided by the Texas Water Development Board back in 2021. Securing the loan and obtaining the right piece of property for the tank were the priority for the project and RAW'S is now in the planning and design phase of the project with hopes to be fully online by the end of 2025. The Board of Directors' duty is to maintain quality within the RAW'S system; improving infrastructure is a big aspect of that duty. This project will ensure that the RAW'S system is set up for growth and success for many years to come for its future board, members, and customers.

MERRY CHRISTMAS!



From River Acres Water Supply, we would like to wish you a bright, warm and happy holiday season!



PROTECT YOUR PIPES!

As the winter months approach, it is important to have an effective plan in place to protect your home from a potential freeze. Here are some tips from Forbes Home on how you can prepare your home:

- Keep garage doors closed to help maintain heat.
- Leave faucets dripping with cold water.
- Keep a steady thermostat.
- Seal or caulk cracks to prevent cold air from entering.
- Drain outdoor faucets and ideally protect them with faucet covers.

