

QUARTERLY RAWS NEWSLETTER

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2023 Base Rate Holiday!

Due to the current financial status of RAWS, the Board of Directors has unanimously approved a one-time Base Rate Holiday for all members.

Your base rate (\$55) will be WAIVED for the January 2023 bills. The changes will be reflected on your bill automatically.

River Acres Water Supply would like to wish you all a Merry Christmas and Happy New Year!!

DROUGHT INFORMATION

As a reminder, RAWS is still under stage 1 of the Drought Contingency Plan (DCP) and will remain in stage 1 until the lake levels reach at least 50% or above.

During this stage, irrigation of landscaped areas with hose end sprinklers or automatic irrigation systems shall be limited to once per week. Your designated water day is the same day as your trash pick up day.

Secondly, the use of water to maintain integrity of building foundation is limited to designated watering days (trash pickup day) and is only permitted by use of hand-held or drip irrigation.

Also, please be aware within our RAWS community and report any potential leaks or excessive uses that can be corrected or fixed as soon as possible.

By working together, we can all do our part to conserve as much water as possible during these tough times in our environment.



UPCOMING EVENTS

Regular Scheduled Board Meetings:

01.17.23

02.21.23

03.21.23

Office Closures:
Monday, December 26th
Monday, January 2nd

After Hour Water Leaks

There has been one after hour leak since the last newsletter located at the intersection of FM 624 and Carousel Lane on 11/15/22



JEFF HOLLEY

Jeff was born in Weslaco, Tx. He has been married to his wife Brenda since 1982 and together they have two daughters, April, and Kristina. Jeff has 5 grandchildren: Riley, Callie, Hayden, Jaxon, and Haddie. Jeff moved to the Calallen area 24 years ago and has lived in Quail Valley for the last 12 years. Jeff works in the fertilizer business that supplies fertilizer to support farmers and ranchers all over the country. Jeff is responsible for the vessels at the Port of Corpus Christi to distribute through his network of trucks, railcars, and barges. In his free time, Jeff enjoys hunting, fishing, camping, and spending time with his family.



GET TO KNOW YOUR DIRECTORS!

JOHN FERNAN

John Fernan is a retired army officer with 30 years of management and executive level experience and leadership. John has held the following positions: Inspector General, Lead Auditor ISO:14001 and ISO:9001 Quality Management. John is trained in the following: Lean 6 Sigma, Continuous Process Improvement, Cost Analysis, Value Engineering, Quality Assurance Auditing, Implementing Price Based Acquisition, Indirect Costs, Performance Measurement, Contract Source Selection, and Earned Value and Financial Management Reports.



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NEW YEARS EVE FIREWORKS

We all know that for New Years Eve, fireworks are a fun way to celebrate! However, please be courteous of all our furry friends and how it might startle them. If you can, bring your pet inside for the night and please ensure your pet has a microchip or at least a collar with an ID and contact phone number for a safe return should they flee. Should you need to take your pet outside to potty, please keep them secure on a leash to ensure they do not run off. Some pets may even benefit from an anxiety vest from your local pet store. Let's all work together to ensure our pets are safe and happy!



PROTECT YOUR PIPES!

As the winter months approach, it is important to have an effective plan in place to protect your home from a potential freeze. Here are some tips from Forbes Home on how you can prepare your home:

- Keep garage doors close to help maintain heat.
- Leave faucets dripping with cold water
- Keep a steady thermostat
- Seal or caulk cracks to prevent cold air from entering.
- Drain outdoor faucets and ideally protect them with faucet covers.

SMART METERS

As you all may know, RAWS upgraded the whole system with new "Smart Meters" beginning in late 2020. These meters allow RAWS to cut back on time spent for meter reading as well as reduce potential human error since everything is now done electronically. The meters also provide a plethora of other advantages compared to the old manual meters.

However, there has been some customer confusion on how to read or understand the smart meter. This following link will take you to the RAWS website where there is a short article reviewing the smart meter and what the different icons mean for your property. As always, please call the office should you have any questions or concerns.

https://www.rawscorp.com/documents/89/How_to_read_a_Water_Meter.pdf